



## KIMAYA SECURITIES AND FINANCIAL SERVICES PVT LTD

### Annexure-B

**Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites**

**Data for every month ending**

S N	Receive d from	Carried forward from pr vious month	Receive d during the mon th	Total P ending	Resolve d*	Pending at the en d of the month**		Average Resoluti on time^(in days)
						Pendin g for less than 3 months	Pendin g for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		--
2	SEBI (SCORE S)	0	0	0	0	0		--
3	Stock Exchang es	0	0	0	0	0		--
4	Other Sources (if any)	0	0	0	0	0		--
5	<b>Grand Total</b>	0	0	0	0	0		--



**Trend of monthly disposal of complaints**

SN	Month	Carried forward from month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2024	0	0	0	---
2	MAY-2024	0	0	0	---
3	<b>JUNE -2024</b>	0	0	0	---
4	<b>JULY -2024</b>	0	0	0	---
5	<b>AUG -2024</b>	0	0	0	---
6	<b>SEPT -2024</b>	0	0	0	---
7	<b>OCT-2024</b>	0	0	0	---
8	<b>NOV-2024</b>	0	0	0	----
	<b>GrandTotal</b>	0	0	0	---

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

SN	Year	Carried forward From previous year	Received during the year	Resolved During the year	Pending at The end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	<b>2023-24</b>	0	0	0	0
8	<b>2024-25 (UPTO NOV 24</b>	0	0	0	0
	<b>GRAND TOTAL</b>	0	0	0	0